HYCU for Asana

R–Cloud Module Guide

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Copyright notice

About the module

The R-Cloud (formerly HYCU Protégé) module for Asana enables you to protect the contents of your Asana account.

Prerequisites

Before you configure the module in R-Cloud, create the personal access token on your Asana account. For details, see section Creating the personal access token.

The Asana user who created the personal access token must be added to all Asana projects, portfolios, and to the teams that you plan to protect.

> 📋**Note**: Asana uses the delegated authentication and authorization flow. This means that R-Cloud does not store or manage the Asana user names and passwords. Instead, R-Cloud passes the control to Asana by identifying itself with a personal access token. When Asana allows you to choose an account and to sign in, Asana hands over the control back to R-Cloud along with the personal access token.

Limitations

General limitations

These are the general Asana data protection limitations:

- The Asana members can be backed up but cannot be restored. They can be assigned to an Asana object.

- Data protection is possible for all Asana objects that are accessible by using the personal access token.

- The custom Asana fields can be protected only if using a paid Asana subscription plan.

- The custom Asana fields can be protected only on the workspace level.

- The workspace recovery will restore to the same workspace that was used for the backup because Asana doesn't allow you to create new workspaces.

- The restored objects will have a new timestamp and will be created by the token user. The data cannot be restored on behalf of other users.

API call rate limitations

The Asana API call rate limitations are:

- *For free users:* 150 calls per minute

- *For the premium, business, and enterprise users:* 1500 calls per minute

These limitations may cause the `HTTP 429 Too Many Requests` errors during the backup and restore procedures.

Creating a personal access token

To create a personal access token in Asana, follow these steps:

1. Go to the Asana developer console at https://app.asana.com/0/my-apps.

2. Go to your Personal access tokens, and then click **Create new token**.

3. Give the token a name, accept the Asana's terms and conditions, and click the **Create token** button.

4. The token appears on your screen. Copy the token.

Protecting data

R-Cloud starts protecting your Asana data after you add the module as a source to R-Cloud and assign a policy to the related SaaS application.

For details on how to add the module to R-Cloud, see *HYCU R-Cloud Help*.

When adding the module as a source, provide the following information:

- Display name
- Backup target
- AUTH_SETTINGS
- Personal access token

Backup

For details on how to back up your Asana account, see *HYCU R-Cloud Help*.

Restore

R-Cloud allows you to restore your protected Asana data on the following levels:

- Workspace
- Team
- Goal
- Custom field
- Portfolio
- Portfolio item
- Project
- Section
- Task
- Subtask
- Tag
- Attachment

- Story

For details on how to restore your Asana account, see *HYCU R-Cloud Help*.

Provide feedback

For any suggestions and comments regarding this product or its documentation, send us an e-mail to:

info@hycu.com

We will be glad to hear from you!

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