



HYCU for Atlassian Jira Product Discovery

R-Cloud Module Guide

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About the module

The R-Cloud (formerly HYCU Protégé) module for Atlassian Jira Product Discovery enables you to protect the content of your company's Jira Project management workloads.

Prerequisites

Before you add the module to R-Cloud as a source, make sure your Atlassian Jira Product Discovery environment fulfills the following requirements:

- The API token for the Atlassian account is required.
- To enable the backup and the restore of data, the Atlassian user must be granted the following permissions:
 - Administer Jira (global permission)
 - Browse users and groups (global permission)
 - Add Comments
 - Administer Projects
 - Assign Issues
 - Assignable User
 - Browse Projects
 - Create Attachments
 - Create Issues
 - Edit Issues
 - Link Issues
 - Modify Reporter
 - Manage Watchers
 - Resolve Issues
 - Schedule Issues
 - View Voters and Watchers
 - View All Worklogs

Limitations

- The created or modified timestamps will not be preserved during the restore. The timestamps are recreated.
- The object IDs are changed during the restore because they are recreated.

- The dynamic custom fields will not be supported due to the API limitations.
- Views management is not supported due to the API limitations.
- The delivery details (issue links) of ideas will not be restored.
- Idea insights will not be supported due to the API limitations.
- The project-level restore is not supported since there are no available Jira APIs to create a Jira Product Discovery project.
- Setting up automatic policy assignment with labels or tags is not supported.

Protecting data

R-Cloud starts protecting your Atlassian Jira Product Discovery data after you add the module as a source to R-Cloud and assign a policy to the related SaaS application.

When adding the module as a source, make sure the Organization name in the Sources dialog box matches your Atlassian instance URL prefix.

Example:

If the Atlassian instance URL is `https://orgname.atlassian.net/`, "orgname" should be used as the Organization name in the Sources dialog box.

For details on how to add the module as a source, see *HYCU R-Cloud Help*.

Backing up data

After configuring the Atlassian Jira Product Discovery instance as a source in R-Cloud, all the included projects are automatically discovered.

For details on how to configure backups for your Jira, see *HYCU R-Cloud Help*.

The supported Atlassian Jira Product Discovery objects are:

- Ideas
 - Fields
 - Pre-defined
 - Custom
 - Standard
 - Comments
 - Attachments

Restoring data

R-Cloud allows you to restore the protected Atlassian Jira Product Discovery content at the following levels:

- Idea
- Attachment

 **Note** When restoring your Atlassian Jira Product Discovery data, all hierarchical relations between the content items are preserved at all levels.

For details on how to configure the restore for your Jira content, see *HYCU R-Cloud Help*.

Provide feedback

For any suggestions and comments regarding this product or its documentation, send us an e-mail to:

info@hycu.com

We will be glad to hear from you!

