

HYCU for monday.com

R-Cloud Module Guide



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About the module

With the R-Cloud (formerly HYCU Protégé) module for monday.com, you can back up your SaaS application data securely and efficiently.

Prerequisites

Before you add the module to R-Cloud as a source, the following prerequisites must be fulfilled:

- An API token belonging to a monday.com instance user with admin rights must be created.
- The URL of the monday.com instance must be available. For example: https://instance.monday.com

Note You must provide the API token and the instance URL when you add the module to R-Cloud as a source. For instructions, see *HYCU R-Cloud Help*.

Limitations

When adding the module to R-Cloud and while protecting the related SaaS application, the following limitations apply:

- The OVHcloud buckets cannot be used as a staging target.
- If the board that the backed-up item belonged to no longer exists, the restore of that item will fail.
- If the item that the backed-up subitem belonged to no longer exists, the restore of that subitem will fail.
- Each monday.com item or subitem consists of columns. Each of the columns has its type. Due to the API limitations, the following column types are not supported:
 - Button (only backup supported)
 - Color picker (only backup supported)
 - Creation log (only backup supported)
 - Formula (only backup supported)
 - Item ID (only backup supported)



- Last updated (only backup supported)
- o Mirror (only backup supported)
- Time tracking (only backup supported)
- Vote (only backup supported)
- Auto number
- Progress tracking
- Each monday.com doc consists of a sequence of document blocks. Each document block has its type. Due to the API limitations, the module offers support only for the following block types:
 - o normal_text
 - large_title
 - medium_title
 - o small_title
 - quote
 - divider
 - bulleted_list
 - numbered_list
 - check_list
 - image
 - video
 - table
 - ayout
 - o code
 - notice_box
- A board relation is a link between two boards. If the linked board no longer exists, the restore of the board relation (the linked mirror column) fails.

Consideration

During the restore, all the backed-up items and subitems will be added to the corresponding boards and groups with their original name prefixed with the date of the backup. The existing data will not be modified. It is up to the user to make the final adjustments and to merge the restored data with the existing data.



Recommendation

Restoring the monday.com files and documents can significantly prolong the restore process. If restoring the files or documents that belong to an item or a subitem is not necessary, it is recommended to disable the restore of files and documents.

Protecting data

R-Cloud starts protecting the data stored in your monday.com account after you add the module as a source to R-Cloud and assign a policy to the related SaaS application. For details on assigning policies to SaaS applications, see *HYCU R-Cloud Help*.

Note The R-Cloud module for monday.com backs up data by using a staging target. Select the preferred staging target when adding the module as a source to R-Cloud.

The following Monday.com data structures can be backed up and restored:

- Column (backup only)
- Item
 - o Column values (details on the supported column types below)
 - Asset
- Subitem
 - Column values (details on the supported column types below)
 - Asset

Column values can have various types. Due to monday.com API limitations, only the following column types can be backed up and restored:

- Text
- Numbers
- Status
- Date
- Timeline
- Email



- Monday Doc
- Country
- Hour
- Location
- Tags
- Long Text
- Rating
- Week
- World Clock
- Phone
- People
- Dropdown
- Link
- Connect Boards
- Files

Backing up data

For details on how to configure the backup for the SaaS application data, see *HYCU R-Cloud Help*.

Restoring data

The module allows you to:

- Choose the granularity at which you want to restore the monday.com content. The available levels are items and subitems.
- Choose whether you want to restore columns of type board connection, file, and monday doc.

For details on how to restore the SaaS application data, see HYCU R-Cloud Help.



Provide feedback

For any suggestions and comments regarding this product or its documentation, send us an e-mail to:

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We will be glad to hear from you!

